Fraud type	Cases	No	Customer	Passed	Fraud	Reduction in	Total	Increase in
	closed	evidence of fraud	Error or Incorrect benefit/ discount	to DWP	proven	benefit*	overpayments	liability*
Housing	3	2	0	0	1	N/A	N/A	N/A
Council Tax Reduction	6	4	0	2	0	0	0	0
only								
Housing Benefits only	20	7	7	4	2	Incorporated below	£17,659.63	N/A
Housing Benefits and	196	110	16	58	12	£4,064.65	£145,901.45	£534.49
Council Tax Reduction								
Council Tax Discounts	69	36	33	0	0	N/A	£16,506.75	£15,718.91
and Exemptions only								
	294	159	56	64	15	£4,064.65	£180,067.83	£16,253.40

For cases where fraud was proven sanctions were as follows:

- 9 Cautions
- 4 Administrative penalty totalling £5,648.24
- 2 Criminal Prosecution, all of which resulted in successful convictions

In addition 24 Fixed Penalties were issued in relation to Council Tax Discounts or Exemptions totalling £1,680 (fully retained by TMBC)

\*Annual figures